

# CHROMA™

## Global Flooring Solutions

### ChromaTile Solid Warranty Details



Chromatile Solid nylon loop pile modular carpet tile carries a full term, non-prorated 10 year limited warranty (backing specific) against pile loss and static, delamination edge ravel, zippering, and resiliency when properly installed and maintained according to the manufacturers approved procedures.

Chromatile Solid is warranted not to lose more than 15% of pile fibre over the warranty period.

Resiliency loss means more than 20% loss of backing resiliency calculated using average thickness measurements of the backing of the carpet before and after use. Since resiliency cover is not immediate and may be influenced by temperature and other conditions, thickness must be measured only after 72-hour conditioning period.

This warranty provides cover against excessive static electricity generation during the warranty period when installed and maintained according to the manufacturers approved procedures. Excessive static electricity means more than 2.0 kilovolts at a relative humidity of 25% and a room temperature of 23 degrees Centigrade.

If these products fail to perform as warranted, the affected area will be replaced or repaired at the discretion of the manufacturer..

This limited warranty does not cover pile shading, pile crushing / flattening, tears, burns, cuts, pilling, matting, damage due to improper installation, improper use, installation over irregular surfaces, point

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loads in excess of 50 kilogrammes per square twenty-five millimetres or any other damage not expressly covered above, and subject to applicable product tolerances, which are available upon request by the customer.

Whilst Chromatile Solid is suitable for use with Castor Chairs, good practice in the form of appropriate mats will prolong the appearance of the product.

This limited warranty does not cover damage resulting from improper maintenance – Maintenance instructions are available upon request.

The manufacturer's liability is limited to the actual repair or replacement of the affected area and does not cover incidental or consequential damages. The manufacturer is not responsible for any expenses incurred for the removal of furniture, partitioning, temporary walls or other fixtures on or around the affected area of the carpet.

THIS LIMITED WARRANTY AND ANY OTHER WARRANTY ISSUED BY THE MANUFACTURER FOR THESE PRODUCTS ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.